



211 in Franklin County	<i>SERVICE(S):</i> <b>Information</b>	211 / <a href="http://www.211adirondackregion.communityos.org/cms/">www.211adirondackregion.communityos.org/cms/</a> <i>NOTE(S):</i> 24 Hour information and referral for services
Adirondack Medical Center Emergency Department 2233 State Route 86 Saranac Lake, NY 12983	<i>SERVICE(S):</i> <b>Suicide Prevention</b>	(518) 897-2557 / <a href="http://www.adirondackhealth.org/locations/emergency-services/">www.adirondackhealth.org/locations/emergency-services/</a> <i>NOTE(S):</i>
Adirondack Medical Center- Saranac Lake Site 2233 State Rt. 86 Saranac Lake, NY 12983	<i>SERVICE(S):</i> <b>Healthcare</b>	(518) 891-4141 / <a href="http://www.adirondackhealth.org/">www.adirondackhealth.org/</a> <i>NOTE(S):</i>
Alice Hyde Medical Center 133 Park Street Malone, NY 12953	<i>SERVICE(S):</i> <b>Healthcare</b>	(518) 483-3000 / <a href="http://www.alicehyde.com/">www.alicehyde.com/</a> <i>NOTE(S):</i>
Barnabus House, Community Connection 7 Pearl Street Malone, NY	<i>SERVICE(S):</i> <b>Emergency Shelter</b>	(518) 521-3507 / <a href="http://www.communityconnectionsfc.com/programs">www.communityconnectionsfc.com/programs</a> <i>NOTE(S):</i>
Brushton-Moira CSD North Star Behavioral Health 758 County Route 7 Brushton, NY	<i>SERVICE(S):</i> <b>Mental Health/Counseling</b>	(518) 651-2264 / <i>NOTE(S):</i>
Chateaugay CSD North Star Behavioral Health P.O. Box 904 Chateaugay, NY 12920	<i>SERVICE(S):</i> <b>Mental Health/Counseling</b>	(518) 651-2264 / <i>NOTE(S):</i>
Citizens Advocates North Star Behavioral Health Services	<i>SERVICE(S):</i> <b>Mental Health/Counseling, Suicide Prevention</b>	/ <a href="http://www.citizenadvocates.net/">www.citizenadvocates.net/</a> <i>NOTE(S):</i> Saranac Lake: (518) 891-5535 Malone: (518) 483-3261, (518) 891-5535 For Mental Health and Counseling: <a href="http://www.citizenadvocates.net/behavioral-health-outpatient-treatment">www.citizenadvocates.net/behavioral-health-outpatient-treatment</a>
Colby Center for Psychiatry PO Box 471 126 Kiwassa Rd. Saranac Lake, NY 12983	<i>SERVICE(S):</i> <b>Mental Health/Counseling</b>	(518) 897-2871 / <i>NOTE(S):</i>
Community Connections 7 Pearl Street Malone, NY 12953	<i>SERVICE(S):</i> <b>Mental Health/Counseling, Suicide Prevention, Veterans</b>	(518) 521-3507 / <a href="http://www.communityconnectionsfc.com">www.communityconnectionsfc.com</a> <i>NOTE(S):</i> Veterans Coalition

**NYS Reentry Hotline, 1 (800) 766-6177**

Operates during regular business hours (M – F, 9am – 5pm)

**National Suicide Prevention Lifeline, 1 (800) 273 TALK (8255)**

Call 24/7 or visit [www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)



Community Mental Health Center-CP of the North Country 380 County Route 51 (Creighton Road) Malone, NY 12953	<b>SERVICE(S): Mental Health/Counseling</b>	(518) 651-2525 / <a href="http://www.cpnorthcountry.org/">www.cpnorthcountry.org/</a> <i>NOTE(S):</i>
Constable Food and Clothing Pantry 8 Poplar St. Constable, NY 12926	<b>SERVICE(S): Clothing</b>	(518) 483-2288 / <i>NOTE(S):</i>
Crisis and Recovery Center-Citizen Advocates 15 Fourth Street Malone, NY	<b>SERVICE(S): Suicide Prevention</b>	(518) 481-8160 / <a href="http://www.citizenadvocates.net/behavioral-health-outpatient-treatment">www.citizenadvocates.net/behavioral-health-outpatient-treatment</a> <i>NOTE(S):</i>
Franklin County Community Housing Council 337 West Main St. Malone, NY 12953	<b>SERVICE(S): Housing Assistance</b>	(518) 483-5934 / <i>NOTE(S):</i>
Franklin County Community Services/Mental Health 136 Broadway Suite 5, PO Box 1337 Saranac Lake, NY 12983	<b>SERVICE(S): Mental Health/Counseling</b>	(518) 891-2280 / <a href="http://www.franklincony.org/">www.franklincony.org/</a> <i>NOTE(S):</i>
Franklin County Department of Social Services Malone, NY 12953	<b>SERVICE(S): Emergency Shelter, Public Benefits</b>	(518) 481-1808 / <a href="http://www.franklincony.org/">www.franklincony.org/</a> <i>NOTE(S):</i> Local Government - Emergency Shelter: 355 West Main Street, Malone Public Benefits: 184 Finney Boulevard, Malone
Franklin County Single Point of Access (SPOA) P.O. Box 1337 Saranac Lake, NY 12983	<b>SERVICE(S): Information, Mental Health/Counseling</b>	(518) 891-2280 / <a href="http://franklincony.org/content/Departments/View/33">franklincony.org/content/Departments/View/33</a> <i>NOTE(S):</i>
Franklin County Suicide Prevention Coalition-Franklin County Community Services	<b>SERVICE(S): Suicide Prevention</b>	(518) 891-2280 / <a href="http://www.franklincony.org/content/Departments/View/33">www.franklincony.org/content/Departments/View/33</a> <i>NOTE(S):</i>
Joint Council For Economic Opportunities for Clinton and Franklin Counties 54 Margaret Street Plattsburgh, NY	<b>SERVICE(S): Homeless Outreach/Advocacy</b>	(518) 561-6310 / <a href="http://www.jceo.org/">www.jceo.org/</a> <i>NOTE(S):</i>
Malone CSD North Star Behavioral Health 42 Husky Lane Malone, NY	<b>SERVICE(S): Mental Health/Counseling</b>	(518) 651-2264 / <i>NOTE(S):</i>

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# NYS REENTRY RESOURCES

## Services for Franklin County

North Star Substance Abuse Services Malone, Saranac Lake, NY	<i>SERVICE(S):</i> <b>Substance Abuse</b>	/ <a href="http://www.citizenadvocates.net/">www.citizenadvocates.net/</a> <i>NOTE(S):</i> Malone: (518) 483-8980 31 Sixth Street, Malone Saranac Lake: (518) 891-5535 70 Edgewood, Saranac Lake
Samaritan House, Lakeside House 33 Riverside Drive Saranac, NY 12983	<i>SERVICE(S):</i> <b>Emergency Shelter</b>	(518) 891-0815 / <i>NOTE(S):</i>
Saranac Lake CSD North Star Behavioral Health 79 Canaras Ave Saranac Lake, NY 12983	<i>SERVICE(S):</i> <b>Mental Health/Counseling</b>	(518) 891-5535 / <i>NOTE(S):</i>
St Regis Mohawk Tribe Mental Health Services Health Services Bldg 12 State Route 37 Akwesasne, NY 13655	<i>SERVICE(S):</i> <b>Mental Health/Counseling</b>	(518) 258-3141 or 1-800-647-7839 / <a href="http://www.srmt-nsn.gov/mental_health_kanikonriihne_good_mind_counseling">www.srmt-nsn.gov/mental_health_kanikonriihne_good_mind_counseling</a> <i>NOTE(S):</i>
St. Joseph's Addiction Treatment & Recovery Center Inpatient Program 159 Glenwood Drive Saranac Lake, NY 12983	<i>SERVICE(S):</i> <b>Substance Abuse</b>	(518) 891-5353 / <a href="http://www.stjoestreatment.org/">www.stjoestreatment.org/</a> <i>NOTE(S):</i>
St. Joseph's Addiction Treatment & Recovery Center Outpatient Clinic 258 Broadway Saranac Lake, NY 12983	<i>SERVICE(S):</i> <b>Substance Abuse</b>	(518) 891-5353 / <a href="http://www.stjoestreatment.org/">www.stjoestreatment.org/</a> <i>NOTE(S):</i>
St. Joseph's Addiction Treatment & Recovery Center-Malone 458 East Main Street Malone, NY 12953	<i>SERVICE(S):</i> <b>Substance Abuse</b>	(518) 483-6566 / <a href="http://www.stjoestreatment.org/">www.stjoestreatment.org</a> <i>NOTE(S):</i>
Tupper Lake CSD North Star Behavioral Health 294 Hosley Ave Tupper Lake, NY 12986	<i>SERVICE(S):</i> <b>Mental Health/Counseling</b>	(518) 891-5535 / <i>NOTE(S):</i>
Veterans Service Agency 355 West Main Street, Suite 438 Malone, NY 12953	<i>SERVICE(S):</i> <b>Veterans</b>	(518) 481-1540 / <a href="http://www.franklincony.org/">www.franklincony.org/</a> <i>NOTE(S):</i>

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211 in St. Lawrence County	<i>SERVICE(S):</i> <b>Information</b>	211 / <a href="http://www.211cny.com">www.211cny.com</a> <i>NOTE(S):</i> 24 Hour information and referral for services
Adult Career and Continuing Education Services-Vocational Rehabilitation (ACCES-VR) One-Stop Career Center Canton, NY 13617	<i>SERVICE(S):</i> <b>Other Assistance</b>	1-800-222-5627 / <a href="http://www.acces.nysed.gov/vr/">www.acces.nysed.gov/vr/</a> <i>NOTE(S):</i> Department of Labor; Ogdensburg NY 13669
BOCES McKinney-Vento Liason 40 W. Main Street Canton, NY 13617	<i>SERVICE(S):</i> <b>Homeless Outreach/Advocacy</b>	(315) 386-4504 / <a href="http://www.wswheboces.org/page/homeless-liaisons">www.wswheboces.org/page/homeless-liaisons</a> <i>NOTE(S):</i> Contact: Katherine Lynch, Program Director
Canton-Potsdam Hospital 50 Leroy St. Potsdam, NY 13676	<i>SERVICE(S):</i> <b>Healthcare</b>	(315) 265-3300 / <a href="http://www.cphospital.org">www.cphospital.org</a> <i>NOTE(S):</i>
Canton-Potsdam Hospital Chemical Dependency Services 12 Elm Street Potsdam, NY 13676	<i>SERVICE(S):</i> <b>Substance Abuse</b>	(315) 353-2572 x8278 / <a href="http://www.stlawrencehealthsystem.org/services/substance-use-disorder/outpatient-rehabilitation">www.stlawrencehealthsystem.org/services/substance-use-disorder/outpatient-rehabilitation</a> <i>NOTE(S):</i>
Cerebral Palsy Association of the North Country 4 Commerce Lane Canton, NY 13617	<i>SERVICE(S):</i> <b>Healthcare, Other Assistance</b>	(315) 386-8191 / <a href="http://www.cpnorthcountry.org/contact/">www.cpnorthcountry.org/contact/</a> <i>NOTE(S):</i>
Claxton-Hepburn Medical Center 214 King St. Ogdensburg, NY 13669	<i>SERVICE(S):</i> <b>Healthcare</b>	(315) 393-3600 / <a href="http://www.claxtonhepburn.org">www.claxtonhepburn.org</a> <i>NOTE(S):</i>
Claxton-Hepburn Wellness Center 214 King Street Ogdensburg, NY 13669	<i>SERVICE(S):</i> <b>Mental Health/Counseling</b>	(315) 713-5720 / <i>NOTE(S):</i>
Comlinks-Community Action Agency 89 W Main St. Malone, NY 12953	<i>SERVICE(S):</i> <b>Emergency Shelter</b>	(518) 483-1261 / <i>NOTE(S):</i>

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Gateway - United Helpers Supported Housing Program 2320 Ford Street Ext Ogdensburg, NY 13669	<i>SERVICE(S):</i> <b>Housing Assistance</b>	(315) 393-9425 / <a href="http://www.unitedhelpers.org">www.unitedhelpers.org</a> <i>NOTE(S):</i>
Gouverneur Wellness Center 28 Williams Street Gouverneur, NY 13642	<i>SERVICE(S):</i> <b>Mental Health/Counseling</b>	(315) 287-2811 / <a href="http://211cny.com/detail.php?&amp;cat=mehe&amp;s=6&amp;id=27538208">211cny.com/detail.php?&amp;cat=mehe&amp;s=6&amp;id=27538208</a> <i>NOTE(S):</i> Contact: Sara Hutchinson, Clinic Director
Massena Independent Living Ctr. - Solutions to End Homeless Program 41 Pearl St. Malone, NY 12953	<i>SERVICE(S):</i> <b>Homeless Outreach/Advocacy</b>	518-483-2151 (voice or TDD) req / <a href="http://milcinc.org/contact/">milcinc.org/contact/</a> <i>NOTE(S):</i>
Massena Memorial Hospital 1 Hospital Dr. Massena, NY 13662	<i>SERVICE(S):</i> <b>Healthcare</b>	(315) 764-1711 / <a href="http://www.massenahospital.org">www.massenahospital.org</a> <i>NOTE(S):</i>
Massena Wellness Center 23 Maple Street Massena, NY 13662	<i>SERVICE(S):</i> <b>Mental Health/Counseling</b>	(315) 769-8441 / <i>NOTE(S):</i> Contact: Athena Curley, Clinic Director
Northern Regional Center for Independent Living Ogdensburg, NY 13669	<i>SERVICE(S):</i> <b>Other Assistance</b>	(315) 785-8703 / <a href="http://www.nrcil.net/">www.nrcil.net/</a> <i>NOTE(S):</i>
NYSARC NY	<i>SERVICE(S):</i> <b>Other Assistance</b>	(315) 379-9531 / <a href="http://www.thearcjslc.org/">www.thearcjslc.org/</a> <i>NOTE(S):</i>
Potsdam Neighborhood Center 2 Park St. Potsdam, NY 13676	<i>SERVICE(S):</i> <b>Clothing</b>	(315) 265-3920 / <i>NOTE(S):</i>
Reachout of St. Lawrence, Inc.	<i>SERVICE(S):</i> <b>Suicide Prevention</b>	24-hour hotline: (315) 265-2422 / <a href="http://www.reachouthotline.org">www.reachouthotline.org</a> <i>NOTE(S):</i>
Seaway Valley Prevention Council 206 Ford Street, Suite 301 Ogdensburg, NY 13669	<i>SERVICE(S):</i> <b>Substance Abuse</b>	(315) 713-4861 / <a href="http://svpc.net/">svpc.net/</a> <i>NOTE(S):</i> Contact: Patti Hogle, North Country Reg. Addictions Resource Center Coord.; Family Support resources include Parent Educator and Family Support Navigator.

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St Lawrence Addiction Treatment Center 1 Chimney Point Dr. Ogdensburg, NY 13669	<i>SERVICE(S):</i> <b>Substance Abuse</b>	(315) 393-1180 / <a href="http://www.oasas.ny.gov/location/st-lawrence-addiction-treatment-center">www.oasas.ny.gov/location/st-lawrence-addiction-treatment-center</a> <i>NOTE(S):</i>
St Lawrence County Community Services 80 NY-310, Suite 1 Canton, NY 13617	<i>SERVICE(S):</i> <b>Mental Health/Counseling, Substance Abuse</b>	(315) 386-2048 / <a href="http://www.stlawco.org/Departments/CommunityServices/MentalHealthClinic">www.stlawco.org/Departments/CommunityServices/MentalHealthClinic</a> <i>NOTE(S):</i> Clinics in Canton, Messina, Gouverneur and Ogdensburg
St Lawrence County Probation Department 48 Court Street Canton, NY 13617	<i>SERVICE(S):</i> <b>Other Assistance</b>	(315) 379-2230 / <a href="http://www.stlawco.org/Departments/Probation/">www.stlawco.org/Departments/Probation/</a> <i>NOTE(S):</i>
St Lawrence County Veterans Service Department 80 NY-310, Suite 5 Canton, NY 13617	<i>SERVICE(S):</i> <b>Veterans</b>	(315) 386-4754 / <a href="http://www.stlawco.org/Departments/Veterans/">www.stlawco.org/Departments/Veterans/</a> <i>NOTE(S):</i>
St Lawrence Psychiatric Center 1 Chimney Point Drive Ogdensburg, NY 13669	<i>SERVICE(S):</i> <b>Mental Health/Counseling</b>	(315) 541-2433 or (315) 541-2434 / <a href="http://omh.ny.gov/omhweb/facilities/slpc/">omh.ny.gov/omhweb/facilities/slpc/</a> <i>NOTE(S):</i>
St. Joseph's Addiction Treatment & Recovery Centers 17 Hospital Drive, Busnell Medical Building, Office Massena, NY	<i>SERVICE(S):</i> <b>Substance Abuse</b>	(315) 764-9700 (315) 705-6564 / <a href="http://www.stjoestreatment.org/">www.stjoestreatment.org/</a> <i>NOTE(S):</i> Rose Hill: (315) 764-9700; Massena Memorial Hospital: (315) 705-6564
St. Lawrence County Department of Social Services 6 Judson St. Canton, NY 13617	<i>SERVICE(S):</i> <b>Homeless Outreach/Advocacy, Emergency Shelter, Public Benefits</b>	(315) 229-3136 (315) 379-2111 / <a href="http://www.stlawco.org/Departments/SocialServices/">www.stlawco.org/Departments/SocialServices/</a> <i>NOTE(S):</i> Emergency Shelter or Homeless Outreach: (315) 229-3136. Ask for Kelly Friot or Patrick Hand. Public Benefits: (315) 379-2111. Adult Protective Services: (315) 379-2148
United Helpers Behavioral Health 221 Hamilton Street Ogdensburg, NY 13669	<i>SERVICE(S):</i> <b>Mental Health/Counseling</b>	(315) 541-3042 / <a href="http://www.unitedhelpers.org/content/mosaic">www.unitedhelpers.org/content/mosaic</a> <i>NOTE(S):</i>

## Teen/Youth Resources

### CITIZENS ADVOCATE

#### Prevention services

After a certain age, our children start to spend more time with their peers than with their parents or other adult influences. Whether at school or hanging with friends on the weekend, it's important that young adolescents and teens have the skills and confidence to make healthy choices and avoid destructive decisions.

The Prevention Program at Citizen Advocates promotes awareness, resources and education related to youth mental health and addiction at schools throughout Franklin County. Our youth prevention and education specialists use a mix of evidenced-based programs and activities that foster positive youth development.

Evidence-based programs reinforce knowledge, coping skills, prevention techniques and interventions to support healthy choices when it comes to addiction, bullying, mental health and promoting self-care. Other initiatives like Girl Power, SADD, Signs of Suicide Program or Parent Groups are designed to promote leadership, confidence, stress management and decrease high-risk behaviors among youth.

In addition to working with youth, our Prevention Specialists work closely with school staff – teachers, counselors and administrators – to develop trusted relationships with students, increase awareness around risky behaviors, and support referrals for struggling students. Equally important is fighting the stigma that exists around mental wellness, suicide prevention, bullying and addiction.

#### *General Contact*

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### COMMUNITY SUPPORT PROGRAMS

**Phone:** 518-483-1250

**Location:** 324 Creighton Road, Malone, NY, 12953

#### **24/7 Crisis Hotline & Mobile Response**

When a mental health or addiction crisis requires immediate attention, we have services in place to help 24 hours a day, 7 days a week.

#### *24/7 Crisis Hotlines*

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Are you experiencing a mental health or substance use emergency? Do you have access to a phone? If so, call one of our three 24/7 crisis hotlines at any time of day or night, seven days a week. During regular business hours, talk with a trained therapist who will guide you through the steps you may take toward reaching safety. Outside of business hours, calls are handled through an answering service that connects individuals in need to a therapist.

Solutions may involve:

- Suicide prevention
- Relaxation skills and techniques
- Parenting strategies
- Meeting with members of our mobile crisis team somewhere in the community or at your home

Our goal is to meet the emergency needs of our community members in the most effective and time sensitive manner possible.

**24/7 CRISIS HOTLINE FRANKLIN COUNTY Phone:[518-483-3261](tel:518-483-3261)**

**24/7 CRISIS HOTLINE JEFFERSON COUNTY Phone:[315-755-1251](tel:315-755-1251)**

**24/7 CRISIS HOTLINE ST. LAWRENCE COUNTY Phone:[315-265-2422](tel:315-265-2422)**

#### *Mobile response unit*

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The mobile crisis team consists of the same care team that responds to the 24-hour crisis hotline. After talking about the situation by phone, and only after all other measures have been tried, the team will determine if a visit to the location is needed. This can help prevent an avoidable emergency room visit while still ensuring personal safety.

**MOBILE CRISIS TEAM ST. LAWRENCE COUNTY Phone:[315-265-2422](tel:315-265-2422)**

**MOBILE CRISIS TEAM FRANKLIN COUNTY Phone:[518-481-8160](tel:518-481-8160)**

#### **Children's respite program**

Our Children's Respite Program provides temporary supervised care for Franklin County children aged 5 to 18 and their families facing crises or overwhelming stress. This program supports emotional well-being, offering a safe and structured environment during challenging times.

#### *Hourly Respite Services*

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Hourly respite care providers take children out into the community to engage in activities such as:

- Socializing with others to build confidence and connection.
- Participating in physical activities to stay active and healthy.
- Exploring creative hobbies to spark imagination and intellectual curiosity.
- Simply enjoying fun and memorable experiences.

## *Referral Form*

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A copy of the Children's Respite Care Referral is attached at the end of your packet – once completed please deliver or mail to:

**ALEXANDRIA SCOTT**

**ASSOCIATE DIRECTOR OF BEHAVIORAL HEALTH**

**[AlexandriaStepnoski@citizenadvocates.net](mailto:AlexandriaStepnoski@citizenadvocates.net)**

**Phone:** 518-483-3261

**Hours:** Monday–Friday: 8 a.m.–4 p.m.

**Location:** 31 Sixth Street, Malone, NY 12953

**Mailing Address:** PO Box 608, Malone, NY 12953

**CARE COORDINATION Phone:** 518-481-5746

## **CRISIS LINES**

**988** – Suicide & Crisis Lifeline, Text or Call

**839863** – Text TEEN for the teen help line (9PM – 12 AM EST)

**(866) 714-0090** – Call for the teen help line (9PM – 1 AM EST)

**741741** – Text NATIVE to reach a trusted support line 24/7 for Native Americans, with advice from a trained counselor

**62640** – Text NAMI for a helpline that is available from 10 AM – 10 PM EST)

**1-800-950-6264** – Call to reach the NAMI helpline that is available from 10 AM – 10 PM EST

**1-866-488-7386** – Call to reach the Trevor Project helpline

**678678** – Text START to reach the Trevor Project helpline